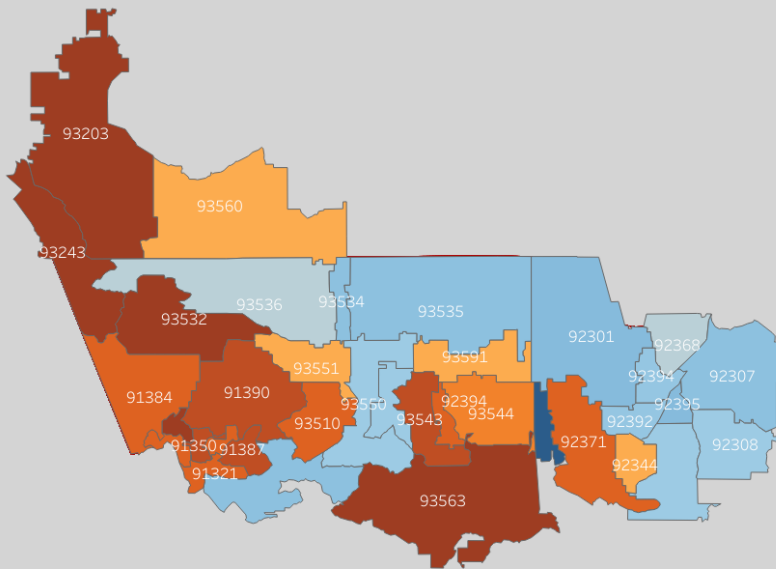


California LifeLine Program

Senate District 21 Outcomes 2018 (Wilk)

The California LifeLine Program provides discounts on home phone and cell phone services to qualified households—helping consumers connect to employers, schools, businesses, and social services through voice, text, or data. Unfortunately, the program is **underutilized by people it should be serving**. Understand the utilization patterns in your district below.



226,886

Residents under 150% FPL in District 21 eligible for the LifeLine Program

58,970

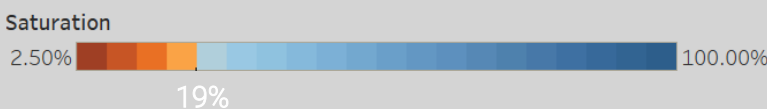
Residents under 150% FPL in District 21 participated in the LifeLine Program

26%

Senate District 21 saturation rate

19%

Statewide saturation rate



99,850

Eligible consumers in District 21 not enrolled in California LifeLine*