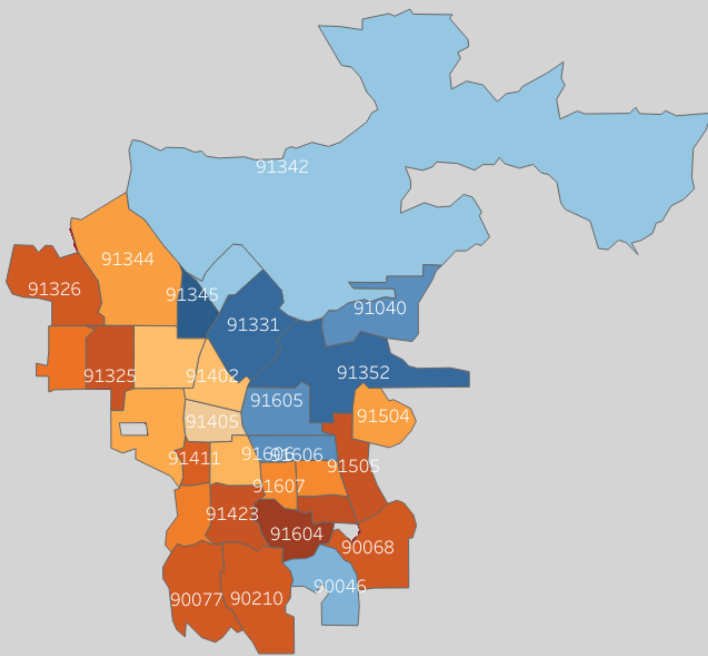


California LifeLine Program

Senate District 18 Outcomes 2018 (Hertzberg)

The California LifeLine Program provides discounts on home phone and cell phone services to qualified households—helping consumers connect to employers, schools, businesses, and social services through voice, text, or data. Unfortunately, the program is **underutilized by people it should be serving**. Understand the utilization patterns in your district below.



239,081

Residents under 150% FPL in District 18 eligible for the LifeLine Program

49,612

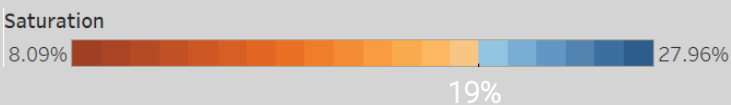
Residents under 150% FPL in District 18 participated in the LifeLine Program

21%

Senate District 18 saturation rate

19%

Statewide saturation rate



117,745

Eligible consumers in District 18 not enrolled in California LifeLine*