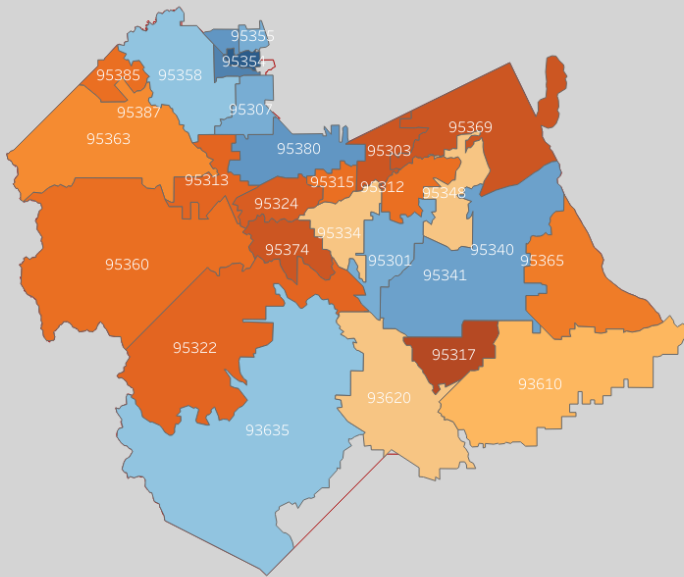


# California LifeLine Program

## Assembly District 21 Outcomes 2018 (Gray)

The California LifeLine Program provides discounts on home phone and cell phone services to qualified households, helping consumers connect to employers, schools, businesses, and social services through voice, text, or data. Unfortunately, the program is **underutilized by people it should be serving**. See below to understand the utilization patterns in your district.



**156,337**

Residents under 150% FPL in District 21 eligible for the LifeLine Program

**32,176**

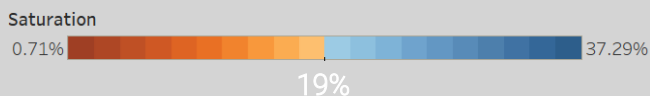
Residents under 150% FPL in District 21 participated in the LifeLine Program

**21%**

Assembly District 21 saturation rate

**19%**

Statewide saturation rate



**77,260**

Eligible consumers in District 21 not enrolled in California Lifeline\*